

TCDF Eco-Logic Academy hosts training's from international well renowned trainers who reserve time to offer their special training in Thailand. Therefore we are required to handle strict terms and conditions.

Please note that there will be no refunds or discounts for arriving late, leaving early, flight cancellations, travel delays or illness. If you cancel your participation in a retreat for any reason, the terms and conditions and cancellation policy below will apply, with no exceptions.

1. It is the customer's responsibility to check any reservation and ensure that the particulars contained therein are correct.
2. Reservations require full pre-payment and include a non-refundable, **non-transferable deposit in the sum of 25% (minimum US\$300)** of the total amount due for each person named in the reservation.
3. The balance monies due shall be paid by the customer to Ecologicthailand not less than 3 months prior to the date of arrival. Bookings within the last 3 months must be paid in full at time of booking. Payment can be made via the web site (Paypal).
4. If payment of either the deposit or the balance is not received by the due date Ecologicthailand reserves the right to cancel the reservation and retain the deposit.
5. In the event of cancellation by the customer, regardless of the circumstances, the following refund fees, **minus the deposit**, apply. The deposit is non-refundable, as mentioned in 2:
 1. Cancellation 3 months or less before due arrival date, 0% refund
 2. Cancellation 3-6 months before due arrival date, 50% refund (**minus the deposit**)
 3. Cancellation more than 6 months before due arrival date, 75% refund (**minus the deposit**)
 4. Cancellation due to teacher cancellations or other situations beyond our control, **TCDF Eco-Logic Academy** reserves the right to change bookings and shall inform the customer as soon as possible and offer a 100% refund. Alternative arrangements might be offered but we do not accept responsibility for any costs incurred, including airfare.
 5. **TCDF Eco-Logic Academy** is not held liable for flight costs.
 6. **TCDF Eco-Logic Academy** reserves the right to offer discretionary discounts and this does not affect the status of any guests who have paid the full price and no discount will then become due to them.
 7. The customer shall not use the property except for permitted use and shall not use the property for any offensive, noisy, dangerous, illegal, entertainment, immoral or improper purposes. The customer shall not do anything which may be a nuisance or annoyance to **TCDF Eco-Logic Academy** and its guests, staff or owners.
 8. The customer shall keep all **TCDF Eco-Logic Academy** fixtures, fittings, furniture and effects in a clean and good condition and shall replace any articles which are destroyed or missing with articles of a similar kind and of equal value.

9. **TCDF Eco-Logic Academy** reserves the right at its sole discretion to terminate use of the property or any of its facilities by the customer in the event of any breach of these terms and conditions. The customer will be required to vacate the property and **TCDF Eco-Logic Academy** shall not refund payment or accept any consequential liability damages or loss.
10. Any user of the website has to be 18 years of age or older and agrees to be entirely financially responsible for all charges and other fees arising from use of the website.
11. **TCDF Eco-Logic Academy** accepts no responsibility for keeping the website up to date and will not be liable for any loss by its failure to do so. We are not responsible for the contents of any links displayed on our website.
12. It is the customer's responsibility to ensure that he/she has all the relevant travel documentation and arrives at the airport in time.
13. **TCDF Eco-Logic Academy** can accept no responsibility for delay or cancellation of any flights, train, buses or other forms of transport.
14. **TCDF Eco-Logic Academy** reserves the right to alter any facility accommodation or activity.
15. In the event that the customer decides to downgrade their accommodation after monies have been paid, the customer will not be entitled to any refund. If the customer wishes to upgrade the new price will apply.
16. The customer must comply fully with all and any health and safety regulations introduced by **TCDF Eco-Logic Academy**. The customer must ensure that he/she is medically and physically fit and able to use our facilities and participate in activities. Customers who have injuries or illnesses are advised to seek doctor's advice if practicing yoga or participate in physical activities. **TCDF Eco-Logic Academy** is not liable for any injuries to the customer in his/her use of our facilities or participation in activities. A customer must always stop and rest if he/she is feeling any pain or sickness and inform the teacher of any previous injuries.
17. **TCDF Eco-Logic Academy** cannot accept any responsibility for loss or damage of personal possessions or valuables of the customer.
18. In the event of a customer having any complaint then he/she will not discuss this with any third party and shall notify the host/manager as soon as possible.
19. **TCDF Eco-Logic Academy** shall not be liable for any failures beyond its control. This covers natural disasters, war, 'acts of God', closure of airports, civil strife, accidents or failure to perform by third parties, including suppliers and subcontractors.
20. **TCDF Eco-Logic Academy** accepts no liability for loss, damage, injury or illnesses which may be received during the customers stay or travelling to and from **TCDF Eco-Logic Academy**.
21. We recommend that all customers have adequate travel, cancellation and medical insurance for the duration of the trip.
22. All guests must produce a valid passport upon Check-in.
23. These terms and conditions shall be governed by Thai Law and the parties consent to the exclusive jurisdiction of the Thai courts in all matters regarding them.

Paksong, March 2019